**Member Code of Conduct:** By submitting your membership you agree to the rules listed below.

* Be respectful to staff and members.
* Please help us promote a family friendly environment.
* Parents are responsible for supervising their children.
* No firearms permitted on property.
* No tobacco use permitted on the pool deck area (this includes smoking and/or vaping).
* No running, speed walking, skipping, etc. on pool deck.
* No skateboards in pavilion, on pool deck, or on tennis courts.
* No roughhousing, horseplay, or excessive splashing near other members (minor splashing is permitted at the lifeguard’s discretion).
* No sitting or standing on someone else’s shoulders.
* No gum allowed on deck.
* Safely throwing children straight up and down or a short distance out into the water is permitted at the lifeguard’s discretion.
* No diving is allowed in the lower pool or the shallow half of the upper pool.
* Jumping into the pool must be done with feet hitting the water first; no leaning back.
* Floats are permitted only in the baby pool area.
* Swim diapers are required for children who are not completely toilet trained. Should an accident occur, be sure to notify the lifeguard immediately so sanitation requirements can be executed right away for the safety of other members.
* No food or beverage of any kind is allowed in the pool or at the pool's edge.
* No glass of any kind is allowed on the premises. Broken glass, even on the pool deck, requires the pool to be drained and refilled. This is an expensive and time consuming process.
* Tennis balls, footballs, volleyballs and water guns are not allowed in the pool areas.
* Squishy balls and underwater toys are permitted to be thrown amongst people (at the lifeguard’s discretion) if used appropriately. These items are not to be thrown across the pool or deck and may not be thrown during adult swim.
* Kickboards are only allowed for instructive purposes.
* Noodles may be used at the lifeguards discretion.
* The lap lane is only for those doing laps. Please enter or exit the pool on the opposite side, even if the lane is empty. Do not congregate, sit, stand, or enter into the lap lane unless you are swimming laps when this lane is roped off.
* No hanging on the lap lane lines.
* Children 12 and older may attend CORA without an adult. Children 14 and older may attend without an adult and supervise younger siblings. NOTE: if your child is attending without an adult and does not follow the rules, they will no longer be able to attend without adult supervision.
* If your party exceeds 10 people you must give management 48 hours notice.
* Guests entering CORA must pay the guest fee whether or not they are swimming.
* The guest fee is $7 and can be paid in cash, or electronically at concessions. NOTE: Guest fee increases to $10 on holiday Weekends (Memorial Day, 4th of July, and Labor Day).

 **Diving Board Rules**

* No goggles are allowed while using diving boards.
* No floaties, lifejackets, or other floatation devices are permitted.
* Only one person is allowed on the board at a time.
* No double bouncing is allowed – only one jump and then dive.
* No running on the diving board (max 4 step approach).
* No sitting on the board (bottom of feet must be touching the board).
* No diving to the side of the board; only straight out into the water.
* Must start and stay either forwards or backwards on board (no jumping from front to back).
* Catching balls off the board is permitted (at the lifeguard’s discretion) if done safely.
* After going off the board, divers must swim to the ladder at the side of the pool (not to the back of the pool).
* No one is to hang off the end of the diving board.
* Either use diving boards OR swim in the well – both cannot be done at the same time.

 **Slide Rules**

* Children under the age of 5 must be supervised by an adult to use the slide.
* No floaties, lifejackets, or other floatation devices are permitted.
* Goggles are not allowed on the slides.
* Only one person allowed in slide at a time.
* Must stay on your back on the slide and slide feet first.
* No stopping or slowing down in the tube.
* No swimming in front of or under the slides; sliders must swim to the wall next to the slide they use.
* No one is to hang off the end of the slide.

 **Discipline**

* 1st offense – whistle & warning from lifeguard – make sure the member understands the rule and offer safe alternatives.
* 2nd offense – Manager speaks to parent and the child must sit out number of minutes equal to child’s age – make sure to explain why they are being punished without displaying any anger.
* 3rd offense – Manager speaks to parent and child, offering loss of privileges for the day. Manager always handles any disrespectful behavior or talking back which can lead to loss of membership privileges.

Many of these rules are subject to self regulation. Our lifeguards must focus on the water and are not responsible for enforcing every rule. Please be sure to review these rules with your family members so they are aware and know the rules they are expected to follow. Please direct any questions or concerns to info@chestnutoaks.org